

Please consult the agenda to “synchronise” the chat comments with the presentations.

- 12:17:58 From stevenshorrock To Everyone : Please feel free to ask questions or make comments in the chat
- 12:24:04 From Helen Rawlinson To Everyone : This theoretical presentation is sound, but I am curious as to how it has been applied at a practical level within the NHS? Has it left people questioning 'what next'?
- 12:24:42 From Ida Maria To Everyone : How does that translate in terms of learning from other organisations successes? In effect they might be "endemic species"?
- 12:27:00 From Ida Maria To Everyone : and how small do we have to make the "ecosystems" that we talk to and observe - in principle, each operational unit will be unique in this context, I assume
- 12:27:39 From Vinícius Bigogno-Costa To Everyone : Will this presentation be made available in the workshop website? There are some quite interesting insights, especially in the last slide, in regards to organizational evolution. Now, from a more "practical" perspective, can you engineer into the organizational genetics for it to be more adaptative, and how to foster the adaptative gene?
- 12:27:40 From Mike Boyle To Everyone : Ralph, any comment on the connections and feedback required to create an organisational living system? Across levels, between levels and automatically without moderation?
- 12:27:45 From Arthur Dijkstra To Everyone : I suggest not to look only at the sharp end for WAD and WAI but also consider the blunt end. The blunt end can be seen as experimenting to shape an optimal work environment.
- 12:28:32 From David Slater To Everyone : I'll put the ppt on the website later!
- 12:28:48 From Erik Hollnagel To Everyone : All presentations will be put on the website, provided the presenters remember to send them to me.
- 12:29:03 From Vinícius Bigogno-Costa To Everyone : @Ida interesting take on the "ecosystems", as we could think each group as na island in Galápagos, which would be shaped by adapting to their environment
- 12:29:09 From Ida Maria To Everyone : @Arthur, I appreciate your optimism, but I believe the reality is often that the sharp end and the blunt end are different "ecosystems"
- 12:29:33 From Vinícius Bigogno-Costa To Everyone : thanks, prof Slater and prof Hollnagel!
- 12:31:56 From David Slater To Everyone : You're welcome!
- 12:51:55 From Vinícius Bigogno-Costa To Everyone : Hi, Josué, thanks for the presentation! How do you address the "trade-off" between acute and chronic goals with top management? As you brought the NASA case, it's hard not to recall the "faster, better, cheaper", and the outcomes of that policy
- 12:54:50 From Richard Knowles To Everyone : This is a very insightful presentation. in illustrating the situation and dynamics. Thanks
- 12:56:55 From Helen Rawlinson To Everyone : Haha love that question @stevenshorrock, such a great point!
- 12:57:07 From Vinícius Bigogno-Costa To Everyone : thank you, Josué! The blaming culture is so embedded in the industry, so it is indeed quite challenging to take this step forward
- 12:58:36 From Erik Hollnagel To Everyone : But do problems have to come from somewhere, i.e., have a origin or cause. Could the perhaps instead emerge out of the incomprehensible world we have created?
- 12:59:58 From Brian Teske To Everyone : Josué - great presentation, thought provoking.
- 13:04:56 From Josué Maia França To Everyone : Thanks Brian, Vinicius, Vivek, Steven and all of you! Your questions and insights were fantastic. Let's keep learning and evolving together! People are the solution!
- 13:06:10 From Ida Maria To Everyone : plus obstacles (problems) is what enables learning, improving -

evolution

- 13:06:11 From Helen Rawlinson To Everyone : @Erik: good point, but isn't the incomprehensible a smaller margin, in comparison? ; -p Folk love to search for a cause/ origin because it settles their inner need for control
- 13:06:57 From Ida Maria To Everyone : so in many respect obstacles and handling them are a necessary part of who and what we are
- 13:07:59 From Ida Maria To Everyone : in effect problems are opportunities, too
- 13:08:10 From Margriet Bredewold To Everyone : Well put Ida Maria
- 13:08:53 From stevenshorrock To Everyone : My point about "people are the solution, not the problem" reflects back to the development of positive psychology (Seligman, and others) and how it may have (naively) ignored some of the darker or simply problematic aspects of people and humanity (including sometimes the fact that with choice comes responsibility and consequences (individually and collectively). In other words, it swung the pendulum too far. "Safety differently" can sometimes look like this.
- 13:09:04 From Abhijith Balakrishnan To Everyone : Erik is making a point about the causes emerging from the complex incomprehensible world we have created. Is this the physical world (one we can touch) or would it be an imaginary one?
- 13:09:44 From David Slater To Everyone : This is a great step forward - how can we get the UK to buy in to this approach - our engineering establishment is very SAFETY I
- 13:11:34 From Jim Marinus To Everyone : Ida - good point, and in fact within our Department of Energy research communities, the order of most days.
- 13:11:43 From Pam Walaski To Everyone : David - Our hope is that ABET will begin to move the needle by incorporating these concepts into academic program criteria.
- 13:11:54 From Abhijith Balakrishnan To Everyone : The pendulum may indeed have swing the other way with a general assumption among operators that Safety II essentially means let people do whatever they want to do. After all they have the best interest in mind and have come to do a good job. So whatever they do it is after all well intentioned. Unless of course they are saboteurs.....
- 13:12:52 From David Slater To Everyone : Cynic :
- 13:13:12 From David Slater To Everyone : :)
- 13:13:54 From Ida Maria To Everyone : Is it not still an issue that we are to an extent developing an entire stratum of academia that only specialises in Safety, rather than in actual operational work? As a parabel... if I want to learn how to optimise my knife work in the kitchen, I will ask a chef, not an occupational health specialist?
- 13:13:56 From stevenshorrock To Everyone : Good intentions are good, but they do, allegedly, pave a certain road.
- 13:13:56 From Helen Rawlinson To Everyone : I totally agree with you Steven, there is a massive draw to ignore the full suite of human conditions when leaning toward positive psychology, and the phrase does tend to be interpreted in this way. I think it can have a place though, for those environments steeped in blame.
- 13:15:52 From David Slater To Everyone : Amen!
- 13:15:55 From Vivek.Quadros To Everyone : Safety cannot exist as a Silo and must be integral to the work being planned and work being done. For me Safety should be like Salt and not Ketchup
- 13:16:30 From Arthur Dijkstra To Everyone : @Michael: Do you include the notions of (scientific) worldview or weltanschauung in the training/education. I think unarticulated difference in worldviews create large misunderstandings.
- 13:16:48 From Richard Bye To Everyone : Re the Rae and Provan work that Michael mentioned - good Podcast for about the relationship between safety work and the safety of work
<https://safetyofwork.com/episodes/ep-50-what-is-the-relationship-between-safety-work-and-the-safety-of-work>

- 13:16:59 From Vinícius Bigogno-Costa To Everyone : I don't think the curriculum limit their career, for they'll have to deal with real time issues in their professional lives, although the safety education should come as a part of a system theory perspective that everything is somewhat linked, and interactions create something greater than the individual sum of the parts
- 13:17:23 From Vinícius Bigogno-Costa To Everyone : and your proposal does address this issue
- 13:17:58 From Erik Hollnagel To Everyone : The two first presentations from today are now on the website
- 13:18:18 From Vinícius Bigogno-Costa To Everyone : thanks, prof Hollnagel! :)
- 13:18:37 From Abhijith Balakrishnan To Everyone : Is the research and any work on the new view, RE etc.. confined to certain geographies and demographics?
- 13:18:44 From Brent Sutton To Everyone : It is always going to be a challenge for HSE Professionals to move between the mental models of being curious/facilitative versus expert mode.
- 13:22:02 From Ida Maria To Everyone : how do "good" or "bad" intentions come into the equation, really? Is it not part of the complexity that organisms are both self preserving and opportunist - a.k.a. both seeking safety and taking risk - and therefore neither "good" nor "bad"?
- 13:22:38 From Arthur Dijkstra To Everyone : @Michael: Please consider the different safety performance levels (Amalberti). Ultra-safe systems require Nicolas Taleb (The black Swan, Fooled by randomness) kind of statistics and not the standard (quality) statistical methods.
- 13:23:17 From Vinícius Bigogno-Costa To Everyone : @Michael and Pam, how tied are you to the educational standards to teach in undergraduate courses? I dk if you have some flexibility in the syllabus, but it would be interesting to see the results if you managed to balance safety-I, which are also relevant to the industry, with the safety-II advances
- 13:24:09 From Ralph Mackinnon To Everyone : Great presentation @Micheal. Love the ontological and epistemological question @Arthur, I found a cross epistemic resilience bridging framework really useful when transitioning between positivistic & my own socio-constructivist world view, by Hamborg, Meya, Eisenach & Raabe.
- 13:25:09 From Helen Rawlinson To Everyone : SUCH GOOD POINTS about the education streams not having an awareness. There is a group challenging a couple of the main qualification providers, if anyone is interested I can loop you in.
- 13:25:39 From Pam Walaski To Everyone : Helen - Please do, our group would be very interested in hearing more about this.
- 13:25:54 From Moacyr Cardoso To Everyone : Congratulations on the @Michael and @Pam presentation. In brazil we face the same problem, and regulatory restrictions in the area of occupational safety prevent the teaching of safety II. I believe that this transformation must be initiated in society (organizations) that will demand different professionals, and with new visions and practices. In other words, regulation is a strong obstacle.congratulations for the initiative !!!
- 13:26:20 From Pam Walaski To Everyone : Many thanks @Moacyr!
- 13:26:35 From Pam Walaski To Everyone : Sorry @Moacyr.
- 13:27:33 From Richard Bye To Everyone : We need to also look at the training of engineers, programme managers, sponsors, directors, and even HF specialists...
- 13:28:18 From Pam Walaski To Everyone : Agree @Richard.
- 13:30:49 From jean-christophe le coze To Everyone : Thanks for the presentation Michael, I think as a general statement the safety profession should be more strongly connected to human and social sciences, and not be seen only as technical and legal profession
- 13:31:10 From patricia.wimmer To Everyone : Same in the Netherlands
- 13:31:43 From Brent Sutton To Everyone : The same rationale exists in risk management between operational, tactical and strategic risk. Most are vertical silos and enterprise is horizontal across the organisation. Very different skills sets needed.
- 13:32:46 From Arthur Dijkstra To Everyone : I think Safety is a wide field that is Multidisciplinarity, interdisciplinarity and transdisciplinarity.
- 13:34:30 From Helen Rawlinson To Everyone : Acre Frameworks has made a lot of progression with

promoting skills required to deliver in this space (in the absence in qualification syllabus'). Ignore that they are a subsidiary of a resourcing company, it is headed by someone who totally understands what we are talking about here. Check out the work done by Anna Keen if you're interested.

- 13:35:57 From Pam Walaski To Everyone : Hi @Helen, yes I am familiar with Anna's work and have heard her speak before. She has done some good work in a different approach to the skills needed in practice.
- 13:36:04 From stevenshorrock To Everyone : Thinking back, my first degree was focused on work psychology, and my second on work design and ergonomics. Probably partly because of that, work has always seemed to me to be a useful focus (rather than safety, per se).
- 13:37:02 From Pam Walaski To Everyone : Interesting Steven - my undergrad and graduate degrees were in social work. I kind of "fell" into safety.
- 13:43:23 From Gitte Furdal Damm To Everyone : @Steve, for discussion later perhaps... I would be interested in hearing the views from the panel about education of HF-specialists. Basically I'm asking is Safety II too academia focused, are we getting out to the practitioners?
- 13:44:39 From Arthur Dijkstra To Everyone : @Miriam and Patricia: For goal directed decisions and actions the Conant Ashby theorem says you need a model of the system(s) you are managing. The indicators must fit your model.
- 13:47:41 From Arthur Dijkstra To Everyone : @Miriam and Patricia: If you are not achieving your intentions your management system does not have Requisite Variety (Ashby 1956). To improve the Req Var you have to update/change your models.
- 13:49:32 From Marcelo Costella To Everyone : Annette, could you share the publication name that you mentioned?
- 13:50:16 From Brian Teske To Everyone : The Safety Organizing Scale Development and Validation of a Behavioral Measure of Safety Culture in Hospital Nursing Units - Vogus and Sutcliffe
- 13:50:55 From Margriet Bredewold To Everyone : Not sure if I get the questions correctly, but is the starting point not knowing what you like to measure/monitor? That starts with understanding of the system?
- 13:51:11 From Margriet Bredewold To Everyone : Then choose model, create one, etc
- 13:53:19 From Richard Bye To Everyone : Two questions we ask are "Who are the measures for?" and "What do we need them to do?"
- 14:01:38 From Abhijith Balakrishnan To Everyone : That felt like I was reading the beginning of the Checklist Manifesto again
- 14:03:09 From Steve Roesli - SwissALPA To Everyone : I concur with Neil's approach to looking at what you need that things turn out right. We do something similar in aviation, where we look for threats before each take off and landing and see what we can do to avoid those threats.
- 14:04:07 From Arthur Dijkstra To Everyone : @Miriam and Patricia: Can the health inspection be challenged to provide an explanation why they require a certain indicator? Also make them aware what the undesired side effects are of too many indicators that should be recorded, reported and managed. Compliance can become a threat to safety.
- 14:04:54 From Ida Maria To Everyone : @Arthur... hear hear - especially in respect of KPIs!
- 14:05:14 From Neil Spenceley To Everyone : The trick is to try and move from compliance to curiosity
- 14:06:42 From Arthur Dijkstra To Everyone : Leading and lagging is a bit confusing in a circular causal system.
- 14:07:22 From Brian Teske To Everyone : @Steve agreed fully, asking Neil's question "what will your day look like" before the first leg may offer an additional means to set the tone as pilots.
- 14:07:40 From Erik Hollnagel To Everyone : Apropos Pedro, there are no leading indicators as such, but there are indicators that are interpreted to say something about the future
- 14:13:00 From Ida Maria To Everyone : KPIs have become a goal in themselves - rather than simple questions like "how will we make this a good day", "how well are we equipped in case of

surprises", "what works well for us", and "can we recover ourselves and each other well if the s... hits the fan" - but that is my very pedestrian approach to KPIs

- 14:13:02 From Josué Maia França To Everyone : It's the best scenario possible when our bosses have Leadership & Managership: works for above and below.
- 14:15:50 From stevenshorrock To Everyone : KPIs can indeed have a nasty habit of becoming performance targets. <https://humanisticsystems.com/2013/07/02/target-culture-lessons-in-unintended-consequences/>
- 14:16:49 From Pam Walaski To Everyone : Indeed, what gets measured gets managed (done).
- 14:17:02 From Ida Maria To Everyone : @Steven - in the industries I have worked in, that is indeed what they do
- 14:17:44 From Arthur Dijkstra To Everyone : Maybe Leadership and Managership AND professionalism should be aspects of functioning for everybody and every teams. Everybody is to some extent leader, manager and operator.
- 14:18:09 From stevenshorrock To Everyone : Alternatively, what gets measured gets misused
- 14:18:26 From Arthur Dijkstra To Everyone : Maybe Leadership and Managership AND professionalism should be aspects of functioning for everybody and every teams. Everybody is to some extent leader, manager and operator.
- 14:18:52 From Michael Behm To Everyone : well said Steven.....misused indeed
- 14:19:13 From Pam Walaski To Everyone : Yes @Steven - Wells Fargo is an excellent example of how much that misuse can cost - fines, reputation, etc.
- 14:20:04 From Pedro Ferreira To Everyone : Thanks Erik, point taken
- 14:20:26 From stevenshorrock To Everyone : We can risk lionising leadership while ignoring completely connectorship - the capacity to connect with others (un-likeminded?), especially across boundaries (bridging social capital)
- 14:21:47 From stevenshorrock To Everyone : Safety awards should probably be put in room 101.
- 14:26:35 From Ida Maria To Everyone : "leadership" is another thing that has become a pseudo discipline - a bit like "safety professional"
- 14:27:17 From stevenshorrock To Everyone : Leaderism
- 14:27:23 From Abhijith Balakrishnan To Everyone : a bit like everything? All words and phrases that become buzz words or word of the week.....
- 14:27:29 From Abhijith Balakrishnan To Everyone : ""
- 14:27:34 From Ida Maria To Everyone : when you are on the shop floor, informal leadership is often what sustains you - not the directions from the very top
- 14:30:47 From Helen Rawlinson To Everyone : Thanks for your presentation, for me it has been the best demonstration of the theory in practice. I think the academia is great, but it is the delivery which is important and I thoroughly enjoyed your presentation. Can we connect on LinkedIn or swap email addresses? I'd love to keep in touch.
- 14:35:41 From Mike Boyle To Everyone : Dick, any comments on longer term sustainability of this great process? The challenge of institutionalising practice that is independent and resilient of changing managers.
- 14:36:19 From Mike Boyle To Everyone : Pedro - my take from Dick's work is leaderful i.e. leaders at all levels of an organisation.
- 14:36:30 From Neil Spenceley To Everyone : The best thing I ever did was doing another role for the day: being a nurse, a cleaner and a porter. A real work-as-done experience which made the channels of discussion 'safer'. People were then happier to come to me with things that I needed to know. Enhanced trust and vulnerability
- 14:38:09 From Steve Roesli - SwissALPA To Everyone : @Neil: brilliant example!
- 14:40:47 From stevenshorrock To Everyone : Implications for policy making, regulation, management, organisational functions (HR, design, engineering, planning, training), front line actors, unions,

etc?

- 14:44:26 From Erik Hollnagel To Everyone : As we are getting close to the end of this workshop, we would really like to have your feedback. We would like to make the workshop next year even better, and hopefully as a physical meeting. You can either put it in the chat here or send it to me later
- 14:47:56 From Annette Gebauer To Everyone : I think this was a really great workshop, very sophisticated/informed discussion using the deep expertise of the different experts. Its really rare. It also helps to have a shared reference to have better discussions. Thank you for that Erik... I also like the synthesis idea, to open up the subject to other topics than just rather safety... I would love to participate again, also the virtual setting was great, 3-4 hours is a good timing... Thank you very much to all of you!
- 14:49:57 From Margriet Bredewold To Everyone : @ Gitte like your point, maybe we can share/ exchange ideas? Agree on the observation of aviation claiming to be ahead, but remaining stuck in SI
- 14:49:58 From stevenshorrock To Everyone : Anyone who would like to ask a question or comment for the first time?
- 14:51:04 From Annette Gebauer To Everyone : Talking about the shared language: An exchange about good arguments/examples when you are confronted with a deep rooted safety I perspective would be helpful. It is also about not becoming missionaries but more to create conversation to sensitize leaders for the difference and create impulses to rethink the managerial mindset
- 14:52:30 From stevenshorrock To Everyone : Challenges and Opportunities for Resilience Engineering and Safety-II <https://humanisticsystems.com/draft-posts/>
- 14:53:42 From Annette Gebauer To Everyone : Good moderation by the way!
- 14:55:47 From Barbara To Everyone : My experiences talking with senior leaders is that they often say: Yes, this theory is all fine and good but what are we supposed to do with these ideas? Meaning, how do we operationalize these concepts? That is where the hard work lies: in building practical tools and baking these ideas into deliverables for the field and management.
- 14:56:01 From Jim Marinus To Everyone : Thank you to the organizers and presenters - good content, pace and execution
- 14:56:12 From Richard Bye To Everyone : I think that part of safety 2 leadership is about losing 'control'. It's about trust
- 14:56:29 From Tanner Lund To Everyone : When you look at industries with much less regulation such as IT, what you can find is that the next layer of resistance is through incentives and structure on the corporate level. The things that are rewarded do not often align well with Safety-II thinking.
- 14:57:28 From Abhijith Balakrishnan To Everyone : In maritime, more than the regulators, there are very influential customers who influence conversations and thereby the way work is done in ship management companies.
- 14:59:06 From Steve Roesli - SwissALPA To Everyone : @Pedro: we see this fear of giving away power quite often, since management is hesitant to listen to the professional associations (i.e. unions) because they still see us as flag-waving anarchists. Fortunately, we have far better relationships with the people at more technical functions.
- 15:01:53 From Annette Gebauer To Everyone : We had the same discussion in HRO where we skipped high reliability to high reliability organizing... to stress the process of making...
- 15:02:02 From stevenshorrock To Everyone : Managing...effectively
- 15:03:19 From Annette Gebauer To Everyone : This is why Karl Weick is always talking about organizing instead of organizations...
- 15:03:24 From Tanner Lund To Everyone : In the IT world, there is a community of RE learners/practitioners working to apply these principles to their companies more or less without the word "safety" coming up. Since there is not really "safety" to consider in these companies (in the sense of injury/death) but more so "reliability" and related terms, there is a slightly different perspective.
- 15:03:33 From Sofia Wikman To Everyone : Thank you for a great seminar! I come from the academic field criminology which is a subject which has built its main theories from studying deviance in

Chicago in the 1920th, but if we want to know something about crime prevention we should also study why crime doesn't happen. In crime prevention there is, off course, a strong emphasize on safety I but we can also benefit from Safety II. One branch of criminology have moved from talking about crimes to harms instead, to remove the blaming aspect and to focus on the learning process to prevent instead, zemiology which involves the greek word of "harm" - zemia. My research is about workplace violence and I think working safely is very helpful.

- 15:04:45 From Pedro Ferreira To Everyone : Yes Steve, it may be more or less explicit (sometimes managers are not even aware of that until changes come to take place) but I would argue that it systematically a factor with considerable impact
- 15:05:11 From Barbara To Everyone : Thank you
- 15:05:14 From Tonis Wäfler To Everyone : thanks for organizing these great days!
- 15:05:30 From Neil Spenceley To Everyone : Great meeting. Thank you
- 15:05:32 From Brian Teske To Everyone : Thank you for a wonderful, insightful discussion. Lots of information to synthesize and ideas to begin instituting Safety II/Resilience into practice.
- 15:05:34 From patricia.wimmer To Everyone : Thank you for all the inspiration and practical insights.
- 15:05:40 From Bertha Quintero To Everyone : Excellent Thanks
- 15:05:42 From David Slater To Everyone : Thanks everyone!
- 15:05:44 From Gitte Furdal Damm To Everyone : Thanks everyone!
- 15:05:45 From alexwilbrink To Everyone : Thanks everyone!
- 15:05:52 From Richard Bye To Everyone : Thank you, great meeting
- 15:05:57 From James Norman To Everyone : Honoured to be a part of another great iteration of this conference.
- 15:06:08 From Maria Lundahl To Everyone : Thank you everyone, hope to see you all in person next Year!
- 15:06:10 From Vinícius Bigogno-Costa To Everyone : thank you very much for organizing the event, and to everybody who attended, it was a great moment for sharing experience and insights
- 15:06:22 From Birgitte Johansen To Everyone : Thanks everyone - very enjoyable and insightful!
- 15:06:38 From Annette Gebauer To Everyone : Thank you very much! I have to run to pick up my kids. I leave my contact details for further discussions: gebauer@icl.berlin
- 15:06:54 From Florian Heigl To Everyone : That you everyone, it was very nice to have so many different insights!
- 15:06:54 From Olivier Wontcheu To Everyone : Thank you everyone
- 15:06:57 From Margot van Vliet To Everyone : Thank you all very much for the interesting presentations from different views. As a novice in the safety domain I really appreciated all the new knowledge and perspectives. I hope to join a next event!
- 15:07:02 From Jukka Glad To Everyone : Thanks for everyone, as a relatively new specialist on the safety field, seeing and hearing all these examples really helped with broadening my horizons regarding safety both on theoretical and practical level.
- 15:07:24 From Moacyr Cardoso To Everyone : Thanks for the excellent forum of discussions and learnship
- 15:07:54 From Margriet Bredewold To Everyone : Thank you, all! Have to go as well, I have to travel. Hope to see you next time!
- 15:08:17 From Steve Roesli - SwissALPA To Everyone : I attended this workshop in the hope of jump starting my journey towards Safety II. Happy to say that I profited a lot and now have a number of pointers to continue off from. Thank you to everybody.
- 15:08:23 From Florian Heigl To Everyone : Are there by any chance some recordings that will become?
- 15:08:26 From BIE LAMBERT To Everyone : thank you all, great sharing and learning!
- 15:08:38 From Ralph Mackinnon To Everyone : Thank you everyone great meeting! Hope to see you all in person soon. Take care all.
- 15:09:29 From Gustavo Avila To Everyone : Thank you Everybody, great learning in this wonderful workshop...cheers from Hong Kong

- 15:10:11 From David Slater To Everyone : Thank you!
- 15:13:59 From Mike Boyle To Everyone : Systems resilience - as you push forward this requires creating digital business ecosystems that cross connect systems and integrates people. This requires establishing agreed points of truth and the co-creation of agreed digital workflows - interestingly work as imagined cannot be digitised.
- 15:15:55 From Tanner Lund To Everyone : Risk management as a more general concept is inherently tied to “decision making under uncertainty”, a broader class of actions. Uncertainty is a major factor in so many of the decisions made as part of daily work *and* adaptation.
- 15:16:28 From Tanner Lund To Everyone : Measurable risk is also only one small part of risk.
- 15:23:26 From Tanner Lund To Everyone : “Chop wood, carry water” is a common phrase I hear. Just keep chipping away and piece by piece, like Ralph says, you can see progress. Like all things, evidence thereof is and will be non-linear, but it is there.
- 15:28:20 From Moacyr Cardoso To Everyone : Bye everyone. It was a great pleasure ! Congratulations to the Organizing team
- 15:29:53 From Ralph Mackinnon To Everyone : Many apologies - brilliant meeting - hope to see you in person soon. Best wishes Ralph
- 15:30:22 From Tanner Lund To Everyone : By AI we really mean newer, more powerful forms of automation. Principles for dealing with automation (even checklists are a form of automation!) still apply to some extent.
- 15:32:50 From Vinícius Bigogno-Costa To Everyone : what about ethical implications? and beyond that, how can Safety-II help exploring the as-done outcomes of AI developments?
- 15:36:06 From Tanner Lund To Everyone : There are ethical considerations with all automation - biases and assumptions are folded into them by their creators. With AI, thanks to the rhetoric around it, there is a desire to move accountability from the creators/operators to the “thing” itself. That’s I think an unfortunate result of the anthropomorphism that the term AI implies. Discoverability of the WAD of modern “AI” techniques is, as you point out, a big challenge.