

Tuesday September 21	Wednesday September 22	Thursday September 23
<p>Session 1 A micro perspective: Making sense of all operations.</p>	<p>Session 2 A meso perspective: Learning from of all operations.</p>	<p>Session 3 A macro perspective: Managing all operations.</p>
<p>12:00 - 14:30</p> <p>Five 30 presentation slots (15 min of presentation + 15 min Q&A)</p>	<p>12:00 - 14:30</p> <p>Five 30 presentation slots (15 min of presentation + 15 min Q&A)</p>	<p>12:00 - 14:30</p> <p>Five 30 presentation slots (15 min of presentation + 15 min Q&A)</p>
<p>14:30 - 15:00</p> <p>Thematic discussion Chair: David Slater</p>	<p>14:30 - 15:00</p> <p>Thematic discussion Chair: Pedro Ferreira</p>	<p>14:30 - 15:00</p> <p>Thematic discussion Chair: Steve Shorrock</p>

How to make
sense of all
operations?

How to learn
from all
operations?

How to
manage all
operations?

